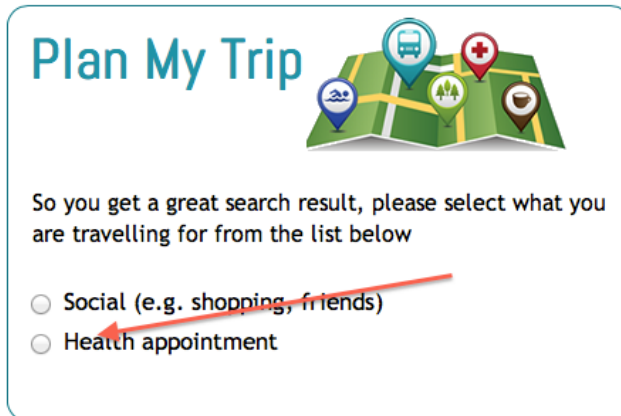


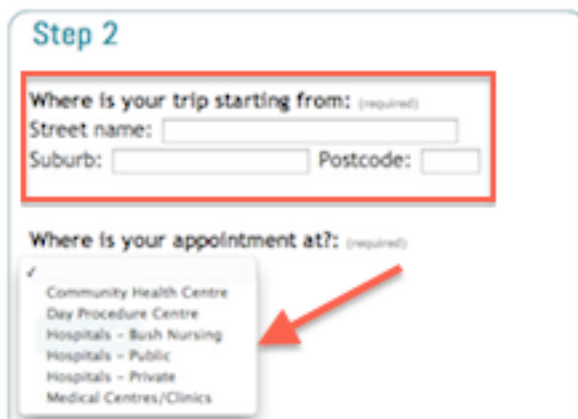
1. Click the Plan my Trip link in the black navigation bar



2. For Step 1, click the Health line

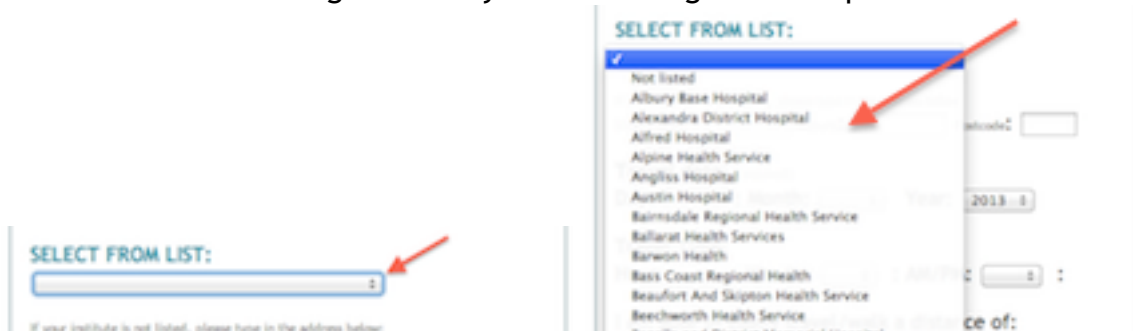
A screenshot of the 'Plan My Trip' form. At the top, the title 'Plan My Trip' is in blue. Below it is a graphic of a green map with various location icons: a bus, a red cross, a person, a tree, and a coffee cup. The text reads: 'So you get a great search result, please select what you are travelling for from the list below'. There are two radio button options: 'Social (e.g. shopping, friends)' and 'Health appointment'. A red arrow points to the 'Health appointment' option.

3. Step 2 - fields that MUST have information are:
  - a. Starting address (where you are leaving from)
  - b. Type of organisation being visited, eg. Hospital, medical centre, etc.

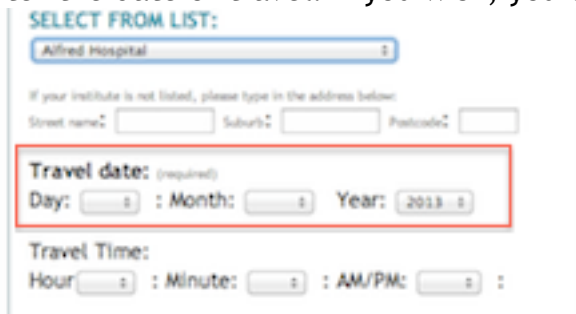
A screenshot of the 'Step 2' form. The title 'Step 2' is in blue. The first section is 'Where is your trip starting from: (required)'. It contains three input fields: 'Street name:', 'Suburb:', and 'Postcode:'. A red box highlights these three fields. The second section is 'Where is your appointment at?: (required)'. It contains a list of options: 'Community Health Centre', 'Day Procedure Centre', 'Hospitals - Bush Nursing', 'Hospitals - Public', 'Hospitals - Private', and 'Medical Centres/Clinics'. A red arrow points to the 'Hospitals - Public' option.

Click the green Next button when finished.

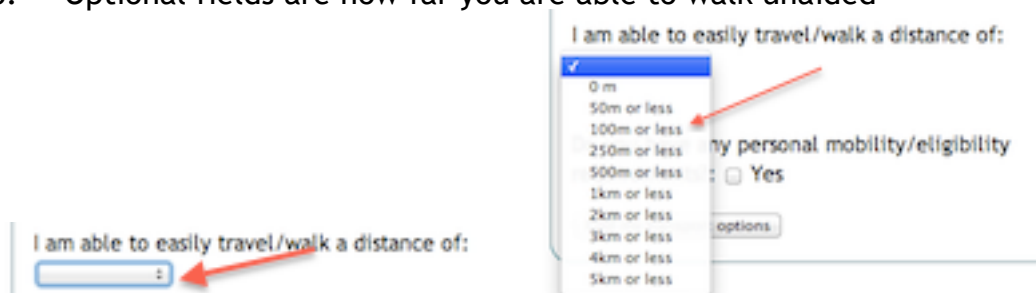
- Select the actual organisation you are visiting from the pull down list



- Enter the date of travel. If you wish, you can also select time of travel.



- Optional fields are how far you are able to walk unaided



- This will give you the optional walking route to your destination if it is within the distance you can walk.

8. Another optional field lets you select whether you are in a wheelchair, use a pram, etc. Click on the checkbox to bring up the list of options you can select

Do you have any personal mobility/eligibility requirements?:  Yes

**Mobility:**

- Wheelchair
- Walking Frame
- Pram
- Visual Impairment/Blind
- Audio Impairment/Deaf
- Companion required
- Companion travelling with me
- Assistance required
- Companion Animal
- Crutches
- Walking Stick


**Eligibility:**

- Veterans Card holder
- Centrelink allowance
- Health Care Card
- HICCI [?](#)
- HACC recipient [?](#)

9. Click the Find My Transport button to show what options are available.

Travelling from: 15 Anderson St LILYDALE VIC Australia  
 Travelling to: Alfred Hospital 55 Commercial Road  
 MELBOURNE VIC 3004 Australia  
 Telephone: 03 9276 2000  
 Helpline: 21 09  
 Travel Date: Wed 8 May 2013

Distance to travel: 33.9 km



To start another trip, please click Back to your browser or click the link.  
Provide feedback

**TRANSPORT OPTIONS TO GET THERE:**

**Community-based Transport options serving LILYDALE:**

**Eastern Volunteers**  
 For bookings and enquiries, please call: 03 9670 7822  
 Criteria: HACC eligible clients only. Office Hours: Monday to Friday 9:00am - 4:30pm

**Public Transport options:**  
 Possible routes to your destination:  
 BUS 966 - NightRider - City - Croydon - Lilydale timetable  
 BUS 968 - NightRider - City-Knox-Baywater-Belgrave timetable  
 BUS 303 - City - North Ringwood timetable  
 SMARTBUS 901 - Frankston to Melbourne timetable

Public Transport Victoria for step-by-step route  
 13 CABS | Silver Top | Melbourne Cabs

**Driving directions** [\(opens map\)](#)

**Click to view Car Parking Information**



**INFORMATION ON ALFRED HOSPITAL**

**General Information**

Visiting Hours: General visiting hours are from 10 AM to 8 PM.

**Click to view Accommodation options**

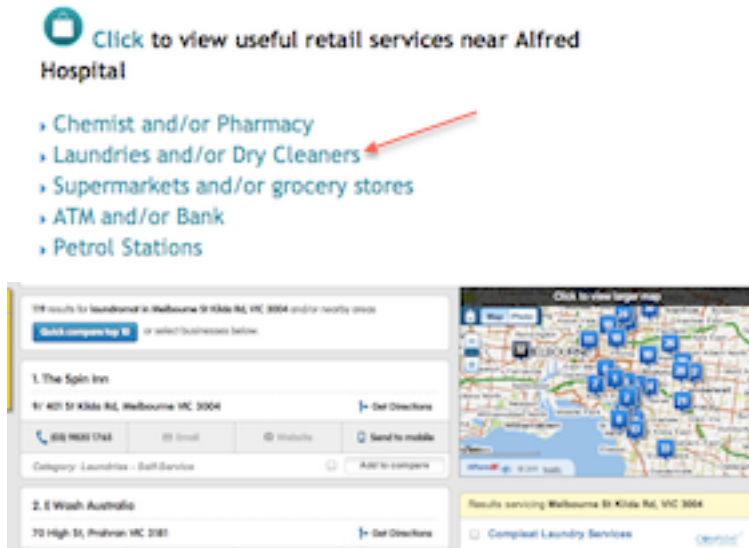
**Click to view useful retail services near Alfred Hospital**

For general information on travelling in and around Victoria, please visit a Visitor Information Centre or call the Melbourne Visitor Centre on 03 9606 9656, 9:00am-4:00pm daily.

Travellers Aid Australia offers support services and transport information for passengers, particularly those with special needs. Call 03 9610 2030, Sun - Thurs: 8am - 4pm, Fri - Sat: 8am - 10pm.

Nurse On-Call is a phone service that provides immediate, expert health advice from a registered nurse, 24 hours a day, 7 days a week. Call 1300 60 60 24 from anywhere in Victoria.

10. Click on links such as driving directions, public transport routes, accommodation and retail to get more information.



11. The details page can be printed by clicking the Print symbol

